



Work Context Report

Custom Report for: 51-9198.00 - Helpers--Production Workers

(<https://www.onetonline.org/link/custom/51-9198.00>)

Cognitive Work Conditions

Interpersonal Relationships	%	Response
Contact With Others – How much does this job require the worker to be in contact with others (face-to-face, by telephone, or otherwise) in order to perform it?	39	Constant contact with others
	24	Contact with others most of the time
	20	Contact with others about half the time
	17	Occasional contact with others
	0	No contact with others
Interpersonal Relationships	%	Response
Coordinate or Lead Others – How important is it to coordinate or lead others in accomplishing work activities in this job?	17	Extremely important
	16	Very important
	39	Important
	8	Fairly important
	21	Not important at all
Interpersonal Relationships	%	Response
Deal With External Customers – How important is it to work with external customers or the public in this job?	4	Extremely important
	15	Very important
	13	Important
	11	Fairly important
	57	Not important at all
Interpersonal Relationships	%	Response
Deal With Physically Aggressive People – How frequently does this job require the worker to deal with physical aggression of violent individuals?	0	Every day
	9	Once a week or more but not every day
	2	Once a month or more but not every week
	9	Once a year or more but not every month
	80	Never
Interpersonal Relationships	%	Response
Deal With Unpleasant or Angry People – How frequently does the worker have to deal with unpleasant, angry, or discourteous individuals as part of the job requirements?	8	Every day
	11	Once a week or more but not every day
	18	Once a month or more but not every week
	6	Once a year or more but not every month
	56	Never

Interpersonal Relationships	%	Response
Electronic Mail – How often do you use electronic mail in this job?	11	Every day
	0	Once a week or more but not every day
	8	Once a month or more but not every week
	13	Once a year or more but not every month
	69	Never
Interpersonal Relationships	%	Response
Face-to-Face Discussions – How often do you have to have face-to-face discussions with individuals or teams in this job?	63	Every day
	25	Once a week or more but not every day
	2	Once a month or more but not every week
	1	Once a year or more but not every month
	10	Never
Interpersonal Relationships	%	Response
Frequency of Conflict Situations – How often are there conflict situations the employee has to face in this job?	1	Every day
	18	Once a week or more but not every day
	17	Once a month or more but not every week
	21	Once a year or more but not every month
	42	Never
Interpersonal Relationships	%	Response
Letters and Memos – How often does the job require written letters and memos?	13	Every day
	8	Once a week or more but not every day
	8	Once a month or more but not every week
	27	Once a year or more but not every month
	45	Never
Interpersonal Relationships	%	Response
Public Speaking – How often do you have to perform public speaking in this job?	0	Every day
	9	Once a week or more but not every day
	6	Once a month or more but not every week
	21	Once a year or more but not every month
	65	Never
Interpersonal Relationships	%	Response
Responsibility for Outcomes and Results – How responsible is the worker for work outcomes and results of other workers?	15	Very high responsibility
	18	High responsibility
	26	Moderate responsibility
	20	Limited responsibility
	20	No responsibility
Interpersonal Relationships	%	Response
Responsible for Others' Health and Safety – How much responsibility is there for the health and safety of others in this job?	20	Very high responsibility
	14	High responsibility
	50	Moderate responsibility
	16	Limited responsibility
	0	No responsibility

Interpersonal Relationships	%	Response
Telephone – How often do you have telephone conversations in this job?	3	Every day
	8	Once a week or more but not every day
	8	Once a month or more but not every week
	21	Once a year or more but not every month
	60	Never
Interpersonal Relationships	%	Response
Work With Work Group or Team – How important is it to work with others in a group or team in this job?	28	Extremely important
	50	Very important
	12	Important
	2	Fairly important
	8	Not important at all

Structural Job Characteristics	%	Response
Consequence of Error – How serious would the result usually be if the worker made a mistake that was not readily correctable?	18	Extremely serious
	24	Very serious
	27	Serious
	15	Fairly serious
	16	Not serious at all
Structural Job Characteristics	%	Response
Degree of Automation – How automated is the job?	1	Completely automated
	16	Highly automated
	47	Moderately automated
	17	Slightly automated
	20	Not at all automated
Structural Job Characteristics	%	Response
Duration of Typical Work Week – Number of hours typically worked in one week.	40	More than 40 hours
	54	40 hours
	6	Less than 40 hours
Structural Job Characteristics	%	Response
Freedom to Make Decisions – How much decision-making freedom, without supervision, does the job offer?	9	A lot of freedom
	60	Some freedom
	26	Limited freedom
	4	Very little freedom
	2	No freedom
Structural Job Characteristics	%	Response
Frequency of Decision Making – How frequently is the worker required to make decisions that affect other people, the financial resources, and/or the image and reputation of the organization?	42	Every day
	17	Once a week or more but not every day
	10	Once a month or more but not every week
	13	Once a year or more but not every month
	18	Never

Environmental	%	Response
Impact of Decisions on Co-workers or Company Results – What results do your decisions usually have on other people or the image or reputation or financial resources of your employer?	23	Very important results
	22	Important results
	7	Moderate results
	25	Minor results
	22	No results
Environmental	%	Response
Importance of Being Exact or Accurate – How important is being very exact or highly accurate in performing this job?	30	Very important results
	40	Important results
	17	Moderate results
	13	Minor results
	0	No results
Environmental	%	Response
Importance of Repeating Same Tasks – How important is repeating the same physical activities (e.g., key entry) or mental activities (e.g., checking entries in a ledger) over and over, without stopping, to performing this job?	25	Very important results
	27	Important results
	12	Moderate results
	15	Minor results
	20	No results
Environmental	%	Response
Level of Competition – To what extent does this job require the worker to compete or to be aware of competitive pressures?	0	Extremely competitive
	35	Highly competitive
	21	Moderately competitive
	28	Slightly competitive
	16	Not at all competitive
Environmental	%	Response
Pace Determined by Speed of Equipment – How important is it to this job that the pace is determined by the speed of equipment or machinery? (This does not refer to keeping busy at all times on this job.)	31	Extremely important
	39	Very important
	23	Important
	0	Fairly important
	7	Not important at all
Environmental	%	Response
Structured versus Unstructured Work – To what extent is this job structured for the worker, rather than allowing the worker to determine tasks, priorities, and goals?	7	A lot of freedom
	61	Some freedom
	6	Limited freedom
	17	Very little freedom
	9	No freedom
Environmental	%	Response
Time Pressure – How often does this job require the worker to meet strict deadlines?	47	Every day
	40	Once a week or more but not every day
	1	Once a month or more but not every week
	0	Once a year or more but not every month
	12	Never

Environmental	%	Response
Work Schedules – How regular are the work schedules for this job?	93	Regular (established routine, set schedule)
	7	Irregular (changes with weather conditions, production demands, or contract duration)
	0	Seasonal (only during certain times of the year)

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